

# Ending Homeless TOGETHER.


Annual Report



Caritas  
of Austin

Ending Homelessness Together.

2019



**TOGETHER** with you,  
clients, and community  
partners, we can  
end homelessness in  
Greater Austin.

## 2019 Board of Directors

John Lavorato, *Chair*  
Melissa Ayala  
Emily Blair  
John Brindley  
Monica Crowley  
Erik Dithmer  
Lori Freedman  
Larry Graham  
Monica Guzmán  
Felicia Mason-Edwards  
Tracy Snodgrass  
Ramesh Swaminathan  
John Trube  
Anselmo Unite  
Raquel Valdez Sanchez  
Troy West  
Mike Haggerty, *Emeritus*

A large, stylized outline of a house with a chimney, rendered in a dark teal color, serves as a background for the text.

## OUR VALUES

Commitment · Equity · Respect · Innovation · Excellence

## OUR MISSION

To prevent and end homelessness for people in Greater Austin.

## OUR VISION

To make homelessness rare, brief, and nonrecurring in Central Texas.

Our first priority in working with people at Caritas of Austin is housing, because without the foundation of a stable home, it's nearly impossible to regain stability. In 2019 we formally launched our Youth Housing program working with young adults ages 18-25 who are experiencing homelessness. Through this rapid re-housing program, we are able to intervene early in young people's lives, giving them the best possible chance to build well-being and stability early on.

Our approach to ending homelessness begins with a home but includes multiple layers of support. Last fall, we added our new Supported Employment program. This evidence-based program works to employ those with the most severe disabling conditions and mental health issues. This is an important step toward giving all clients the opportunity to contribute to our local economy – even those who thought employment would never again be possible.

We know that Austin is a more vibrant city when everyone has a safe home and the opportunity to contribute to our community. Your generosity is the reason we believe that **TOGETHER**, we can end homelessness as we know it. Thank you for making it possible.

A handwritten signature in black ink, appearing to read 'Jo Kathryn Quinn'.

**Jo Kathryn Quinn, President and Chief Executive Officer**

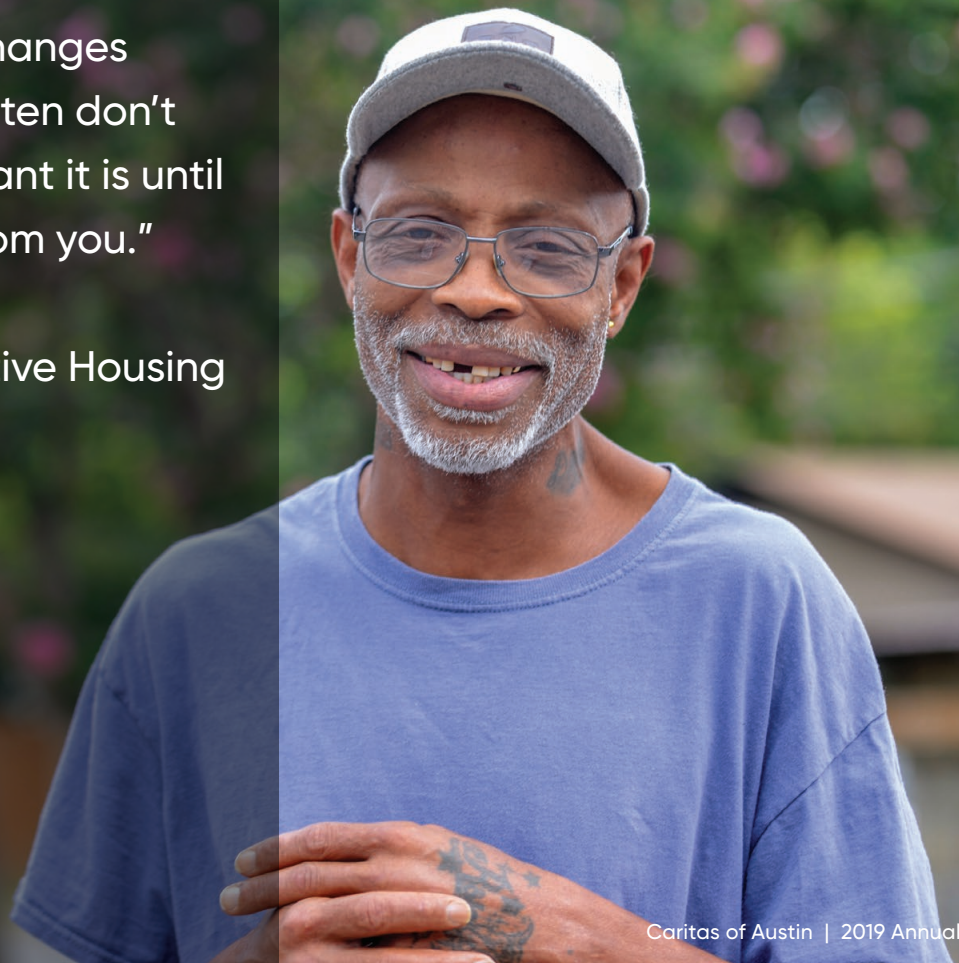


**JO KATHRYN QUINN,**  
President and Chief Executive Officer



"Having a home changes everything. You often don't know how important it is until it's taken away from you."

—John, Supportive Housing







# 556

people received  
housing services in 2019



## HOUSING

### 2019 Program Highlights



**98%** Of individuals in our Supportive Housing program remained stable in housing

Individuals served by Caritas of Austin include:



**115** Veterans and their families



**36** Youth clients

Having a safe, permanent home made the remaining obstacles Jerry faced seem more manageable.





"She (case manager) is kind and supportive. She has also been really helpful in explaining how things work like paying bills on my own, which I didn't have experience with yet."

—Christian, Youth Housing

## BEST SINGLE SOURCE PLUS

2019 program highlights



**2,872** People served by  
Best Single Source Plus

**Caritas of Austin** is the fiscal agent for and leads the **Best Single Source Plus** collaborative of 12 organizations to prevent and end homelessness.





## EDUCATION & EMPLOYMENT

### 2019 Program Highlights



**52** New job placements



**\$13.63** Average starting wage



**39** People received job-specific training and certification



**65** Individuals participated in  
**108** education classes





1,811

Volunteers provided

17,973

Hours of service





## FOOD SERVICES

### 2019 Program Highlights



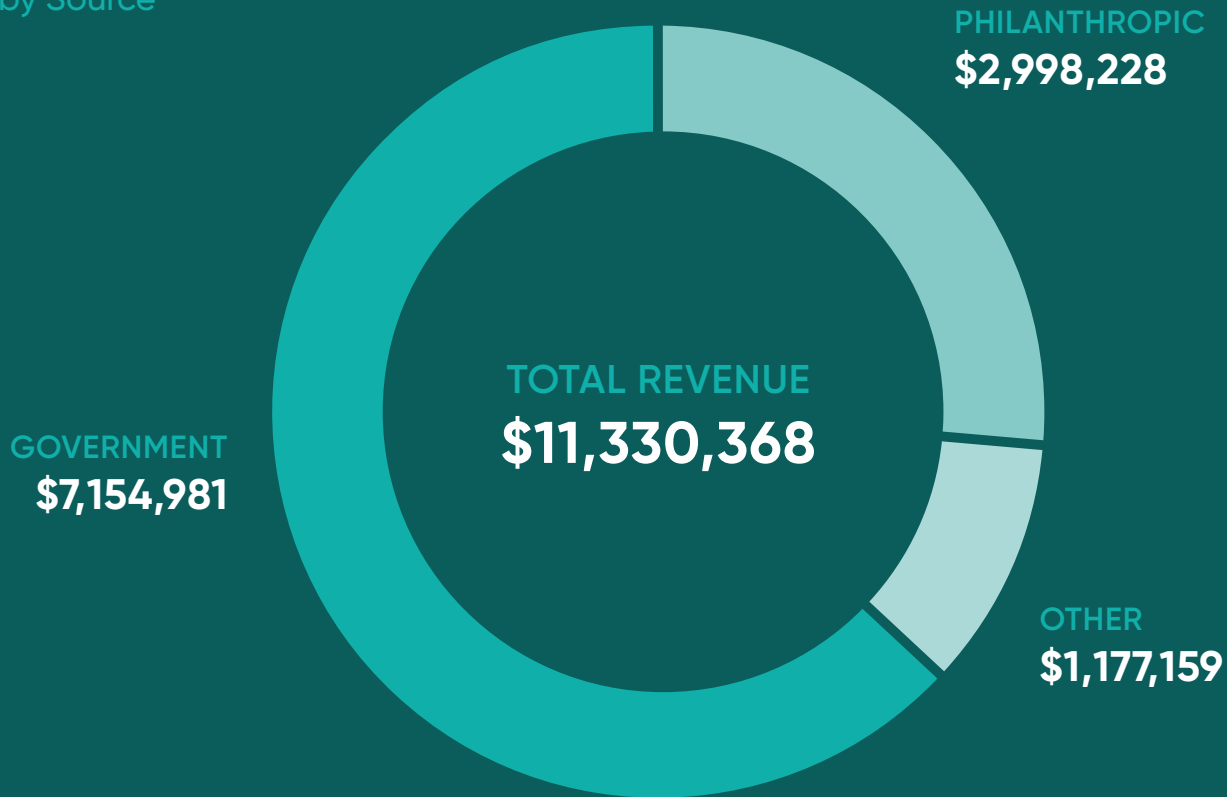
**19,090** Meals provided from  
Pantry groceries (two locations)



**54,887** Lunches served  
with an average of **225** people  
served daily

## 2019 REVENUE

by Source



# 2019 EXPENSES

## by Program



Administrative



BSS+ Collaborative\*



Employment & Education



Refugee Resettlement



Housing



Veteran Services



Food Services



Other Program Support



Fundraising

All numbers are based on audited financials from fiscal year 2019 (October 1, 2018 through September 30, 2019). The full audited financial report can be found at [CaritasOfAustin.org](https://CaritasOfAustin.org).

\*Caritas of Austin is the lead and fiscal agent for Best Single Source Plus, a 12-agency collaborative focused on homelessness prevention and rapid re-housing.



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[CaritasOfAustin.org](https://CaritasOfAustin.org)

