

## Best Single Source Plus Referral Reference Sheet – 10.6.2020

Partner Agency	Target Population	Referral Line	Additional Information
Any Baby Can [ABC]	Serves children and youth 0-21 years old with a special health care need; children 0-3 years old with a developmental delay; parents of children 0-5 years old; and low-income, first-time pregnant mothers.	512-454-3743	Client must be enrolled or able to enroll in Any Baby Can inhome services.
Caritas of Austin	Households of all sizes experiencing literal homelessness, many of whom are veterans, youth, refugees, women and children, and individuals with disabilities.	BSS+ HELP LINE 512-270-5342	All participants are referred through the Coordinated Assessment process for Rapid Rehousing. Caritas of Austin does not accept community referrals at this time.
Catholic Charities of Central Texas	Clients are individuals and families at risk of becoming homeless due to a recent financial crisis.	512-651-6100	Serves clients of all ages, faiths, ethnic backgrounds and economic circumstances and works to address the needs of residents in Diocese of Austin. Financial education classes are available throughout the year in both English and Spanish.
Family Eldercare	Serves adults with disabilities or seniors age 55+ who are at risk of becoming homeless or who are currently experiencing homelessness.	512-450-0844	Clients must receive Social Security or VA benefits or have a pending claim. Provides RRH and HP services. Clients must be co-enrolled in another FEC program. Internal and external referrals are accepted; RRH referrals accepted through Coordinated Entry.
Foundation for Homeless	Prioritizes individuals and families experiencing homelessness for services.	512-453-6570	Accepts referrals from Coordinated Assessment.
Front Steps	Adults experiencing homelessness.	N/A	Referrals are made internally through Front Steps' case management programs.
Goodwill	Serving populations facing barriers to employment such as those experiencing or at risk of homelessness, disabilities, lack of education, and judicial involvement.	512-637-7580	Clients must be enrolled in a Goodwill Workforce Advancement program and can contact the Intake line for screening.
LifeWorks	Serves youth and young adults under the age of 26 who are at risk of or are currently homeless.	512-735-2100	Provides housing services, counseling, education and workforce development. Client must be enrolled in another LifeWorks program to be eligible for services.
Meals on Wheels of Central Texas	Assists homebound older adults and people with disabilities through a wide continuum of services that allow them to live independent, dignified lives.	737-218-4262	Majority of clients served are referred via internal programs after a home assessment is done. Some exceptions are made for external referrals via collaborative partner agencies.
The SAFE Alliance	Households impacted by sexual and/or domestic violence, child abuse, and human trafficking.	512-267-SAFE 512-267-7233	Clients must be enrolled in Community Resource Advocacy. All external referrals go through hotline.
The Salvation Army	Clients include homeless individuals and families (majority are single mothers with children), low-income households, persons with disabilities, victims of violence and veterans.	512-476-1111	Referrals are made internally through a case manager of Passages I, Passages II Rapid Rehousing or SSVF Programs.
ViventHealth [formerly AIDS Services of Austin]	Diagnosis of "HIV+ or current hepatitis C or enrolled in PEP/PrEP regimen."	512-458-2437	Internal and external referrals accepted and clients do not need to be co-enrolled in another ASA program. All homeless clients are enrolled via Coordinated Entry RRH by priority.

**SPECIAL NOTE:** All BSS+ partner agencies offer housing-related case management and housing-related direct financial assistance. Referral does not guarantee enrollment. All referred households must meet BSS+ Program eligibility criteria and eligibility criteria for the specific collaborative partner agency.