A LOOK AT 2021 – ESPERO AUSTIN

Permanent Supportive Housing is a proven method for ending homelessness for our neighbors, helping them to build a stable foundation and well-being. While Caritas of Austin has provided this program for many years with leasing relationships, we are now embarking on a new chapter to build our own housing with Espero Austin at Rutland.
OUR VALUES
Commitment · Equity · Respect · Innovation · Excellence

OUR MISSION
To prevent and end homelessness for people in Greater Austin.

OUR VISION
To make homelessness rare, brief, and nonrecurring in Central Texas.
When the coronavirus pandemic shut down the world in 2020, Caritas of Austin continued its work. The pandemic highlighted the importance of having a home. Safety became our watch word as many of our clients are at high risk of dying from COVID-19. Getting our neighbors into safe housing became more urgent than ever.

Despite the challenges, we continued to provide permanent housing. We remained committed to our clients as they built a stable foundation for the future. Caritas staff inspired me as they rose above the chaos with their tenacity, creativity and innovative spirit—finding new ways to support our clients and each other.

While being mindful of the crisis, we also stayed focused on a future where we can build well-being for more Austinites. We partnered with The Vecino Group, a mission-focused housing developer, and began planning development of Caritas’ first residential community. Our resolve paid off and this summer we will break ground on Espero Austin at Rutland, a supportive housing development that will house 171 people.

Because of you, our work continued without interruption. Together, we are ending homelessness in Austin.

Jo Kathryn Quinn, President and Chief Executive Officer
“Everything has just worked out so well and they have been there for me. They (Caritas) want to help the people that really want to be helped.”

–Lisa
653 people received housing services in Fiscal Year 2020.
97% Of individuals in our Permanent Supportive Housing program remained stable in housing

94% Of families and individuals in our Rapid Rehousing programs do not return to homelessness

“I can’t explain just what a difference they’ve made in my life. They got me off the street. I’ll always be eternally grateful to Caritas. Just (for) making me feel like I’m a valued person again.”

– Regina

179 People were moved into housing

115 Veterans and their families

55 Youth clients
“She’s (case manager) been by my side for every step. She asks good questions, and we work on the answers together.”

–Phillip
EDUCATION & EMPLOYMENT
2020 Program Highlights

82
New job placements

$12.68
Average starting wage

57
People received job-specific training and certification

40
Individuals participated in 71 education classes*

*In person education classes were suspended in March 2020 due to the pandemic.
1,010 Volunteers provided 11,111 Hours of service
FOOD SERVICES 2020 Program Highlights

20,986 Meals provided from Pantry groceries (two locations)

40,968 Lunches served with an average of 163 people served daily
2020 REVENUE by Source

- TOTAL REVENUE $9,556,407
  - GOVERNMENT $5.02M
  - PHILANTHROPIC $4.33M
  - OTHER $212,239

2020 EXPENSES by Program

- Administrative: 7%
- Housing: 48%
- Veteran Services: 11%
- Employment & Education: 6%
- Refugee Resettlement: 2%
- Food Services: 4%
- Other Program Support: 12%
- Fundraising: 10%

All numbers are based on unaudited financials from fiscal year 2020 (October 1, 2019 through September 30, 2020). The full audited financial report be available on our website when complete at CaritasOfAustin.org.
**BEST SINGLE SOURCE PLUS**

**2020 Program Highlights**

**3,047** People served by Best Single Source Plus

**Caritas of Austin** is the fiscal agent for and leads Best Single Source Plus, a collaborative of 12 organizations focused on homelessness prevention and rapid re-housing. The program’s goal is to make housing services easily accessible, efficient and effective, and by eliminating duplicated services and barriers to people receiving support.

---

**BSS PLUS FINANCIALS**

**2020 Revenue by Source**

- **Total** $4.63M
  - **Government** $4.56M
  - **Philanthropic** $65,000
  - **Total** $4.63M

**2020 Expenses by Program**

- **Personnel** 15%
- **Operating** 24%
- **Client Services** 61%

*Caritas of Austin | 2020 Annual Report*
BEST SINGLE SOURCE PLUS PARTNER AGENCIES
Any Baby Can | Caritas of Austin | Catholic Charities of Central Texas | Family Eldercare
Foundation for the Homeless | Front Steps | Goodwill of Central Texas | LifeWorks
Meals on Wheels Central Texas | SAFE | The Salvation Army Austin | Vivent Health
TOGETHER, WITH YOU, 
WE CAN END HOMELESSNESS.

We invite you to stand beside us as we expand our capacity to house and serve more people.

611 Neches St. 
Austin, Texas 78701
CaritasOfAustin.org