



Caritas of Austin

Ending Homelessness Together.



2020 Annual Report

2020 Board of Directors

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A LOOK AT 2021 – ESPERO AUSTIN

Permanent Supportive Housing is a proven method for ending homelessness for our neighbors, helping them to build a stable foundation and well-being. While Caritas of Austin has provided this program for many years with leasing relationships, we are now embarking on a new chapter to build our own housing with Espero Austin at Rutland.

A large, stylized house icon composed of thick, dark teal lines, centered in the background of the slide. It features a simple roofline and a chimney on the right side.

OUR VALUES

Commitment · Equity · Respect · Innovation · Excellence

OUR MISSION

To prevent and end homelessness for people in Greater Austin.

OUR VISION

To make homelessness rare, brief, and nonrecurring in Central Texas.

When the coronavirus pandemic shut down the world in 2020, Caritas of Austin continued its work. The pandemic highlighted the importance of having a home. Safety became our watch word as many of our clients are at high risk of dying from COVID-19. Getting our neighbors into safe housing became more urgent than ever.

Despite the challenges, we continued to provide permanent housing. We remained committed to our clients as they built a stable foundation for the future. Caritas staff inspired me as they rose above the chaos with their tenacity, creativity and innovative spirit—finding new ways to support our clients and each other.

While being mindful of the crisis, we also stayed focused on a future where we can build well-being for more Austinites. We partnered with The Vecino Group, a mission-focused housing developer, and began planning development of Caritas' first residential community. Our resolve paid off and this summer we will break ground on Espero Austin at Rutland, a supportive housing development that will house 171 people.

Because of you, our work continued without interruption. Together, we are ending homelessness in Austin.

A handwritten signature in black ink, appearing to read 'Jo Kathryn Quinn'.

Jo Kathryn Quinn, President and Chief Executive Officer

JO KATHRYN QUINN,
President and CEO



"Everything has just worked out so well and they have been there for me. They (Caritas) want to help the people that really want to be helped."

—Lisa





653

people received housing
services in Fiscal Year 2020



"I can't explain just what a difference they've made in my life. They got me off the street. I'll always be eternally grateful to Caritas. Just (for) making me feel like I'm a valued person again."

—Regina

HOUSING

2020 Program Highlights

97% Of individuals in our Permanent Supportive Housing program remained stable in housing

94% Of families and individuals in our Rapid Rehousing programs do not return to homelessness



179

People were moved into housing



115

Veterans and their families



55

Youth clients



"She's (case manager) been by my side for every step. She asks good questions, and we work on the answers together."

—Phillip

EDUCATION & EMPLOYMENT

2020 Program Highlights



82

New job placements



\$12.68

Average starting wage



57

People received
job-specific training
and certification



40

Individuals participated in

71

education classes*

**In person education classes were suspended in March 2020 due to the pandemic.*

1,010

Volunteers provided

11,111

Hours of service



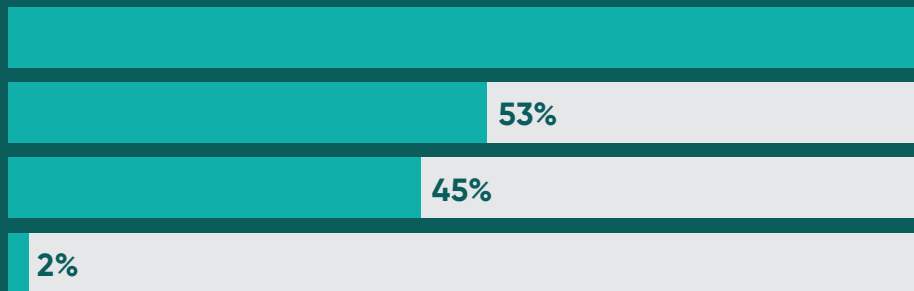
FOOD SERVICES 2020 Program Highlights



20,986 Meals provided from
Pantry groceries (two locations)

40,968 Lunches served with an
average of **163** people served daily

2020 REVENUE by Source



TOTAL REVENUE \$9,556,407

GOVERNMENT \$5.02M

PHILANTHROPIC \$4.33M

OTHER \$212,239

2020 EXPENSES by Program



Administrative



Housing



Veteran Services



Employment & Education



Refugee Resettlement



Food Services



Other Program Support



Fundraising

All numbers are based on unaudited financials from fiscal year 2020 (October 1, 2019 through September 30, 2020). The full audited financial report be available on our website when complete at [CaritasOfAustin.org](https://www.caritasofaustin.org).

BEST SINGLE SOURCE PLUS

2020 Program Highlights



3,047 People served
by Best Single Source Plus

Caritas of Austin is the fiscal agent for and leads Best Single Source Plus, a collaborative of 12 organizations focused on homelessness prevention and rapid re-housing. The program's goal is to make housing services easily accessible, efficient and effective, and by eliminating duplicated services and barriers to people receiving support.

BSS PLUS FINANCIALS

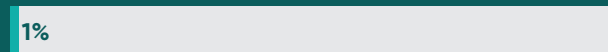
2020 Revenue by Source



Total \$4.63M



Government \$4.56M



Philanthropic \$65,000

2020 Expenses by Program



Personnel



Operating



Client Services



BEST SINGLE SOURCE PLUS PARTNER AGENCIES

Any Baby Can | Caritas of Austin | Catholic Charities of Central Texas | Family Eldercare
Foundation for the Homeless | Front Steps | Goodwill of Central Texas | LifeWorks
Meals on Wheels Central Texas | SAFE | The Salvation Army Austin | Vivent Health



TOGETHER, WITH YOU, WE CAN END HOMELESSNESS.

We invite you to stand beside us as we expand
our capacity to house and serve more people.



Caritas
of Austin

Ending Homelessness Together.

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Austin, Texas 78701

CaritasOfAustin.org